

Types of Travel

Bus passes are broken down into three categories. Full free travel, partial free travel and full fares.

Full Free Travel

- ◇ BTA Form 4.8km < (High School)
- ◇ BTA Form 3.2km < (Primary School)

This is to the closest State or Non-State School.

Some Routes are eligible to both.

- ◇ SN Form 4.8km > (High School)
- ◇ SN Form 3.2km > (Primary School)

Student listed on a pension concession, health care card OR Authority to Care.

- ◇ Travel cannot be applied under both BTA and SN forms.
- ◇ Free travel is between home and school only.

Partial Free Travel

- ◇ BTA Form 4.8km < (High School)
- ◇ BTA Form 3.2km < (Primary School)

Students not travelling to the closest school or the bus does not service the school they attend, are required to pay partial fares.

Fares

Students that are not eligible by any of the above or choose to catch a Polleys bus that does not service their residence are required to pay full fares.

If you require more information on any of our services please visit our website. Our friendly staff can also help you with:

- Lost property
- Eligibility Requirements
- Route information
- Charter Quotes
- Fares

And any other questions you may have.

Polleys Coaches

Pinewood Avenue

Gympie QLD 4570

Phone: 5480 4500

email : schools@polleys.com.au

www.polleys.com.au

OFFICE HOURS

7AM – 5PM (School time)

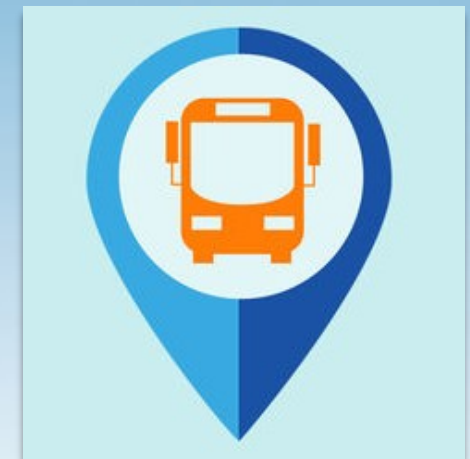
8AM - 4PM (School Holidays)

MON—FRI

POLLEYS
We go the extra smile.

Bus Pass System

All you need to know



transportme

School Bus Services

If you wish to catch a Polleys bus you must either:

- Register for the government travel subsidy, or the student pays full fares.
- Government travel subsidy may provide free travel between home and school. If travelling elsewhere, a fare is payable.

Do you need to be registered?

- Every students needs to be assessed by our office staff to see if they are eligible for funding.

If I do not wish to apply for travel or you don't qualify?

-In the case you do not want to apply for bus travel assistance or are not approved, the student/s will be required to pay full fares on all bus services.

When do I need to re-apply or be re-assessed?

- Change of address
- Change of School
- Going into year 7
- Going into year 11 (Tin Can Bay area, Kilkivan area, some parts of the Gayndah area)

What now?

Students can choose to retrieve their pass from the office, from the driver or in the mail (at a cost). Unsuccessful applications will receive a letter from the Department of Transport and Main Roads.

New Card System

Rules for all card users

- * 1 pass per student
- * Tap on and tap off required on every bus
- * Not tapping correctly will incur a \$2.50 maximum fare. Parents/guardians to monitor student/s travel on Transportme App and contact office if requiring a refund.
- * Without the pass you will pay fares
- * Passes cannot be shared between any students, even of the same family
- * A pass can only be swiped once
- * If the pass is broken or lost, a new one is to be purchased
- * If a card is lost, notify the office urgently so we can put a stop on the card.
- * Polleys are not responsible for fraudulent use of the card
- * Guests/friends must pay cash
- * Passes are available to everyone for \$5. There is a \$5 cost for replacement passes.

Students may still catch other services by paying the fare in cash, or the fare can be deducted from the funds on the smartcard.

Please see our website page for further information regarding the terms and conditions.

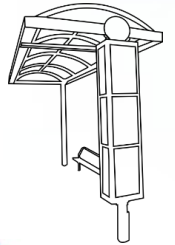
Pros and Cons

Pros

- . Online Payments
- . Plastic Cards
- . If lost, monies can be transferred
- . Track buses via GPS

Cons

- . All students to purchase cards or pay single trips
- . No 10 trip tickets available



transportme

Transportme is available free from your app store. You can track the bus, upload money for your students fares at any time.

Every student will be issued a password and username, which cannot be changed. If you do not have access to this app, you may also pay fares over the phone or in the office and we will update the student passes for you.